

## **Dear patients, in response to the COVID-19 outbreak:**

- Please wear your mask when attending the practice.
- For the safety of our patients, our team and our community we have implemented additional safety and hygiene -procedures. These are in addition to our normal strict infection control procedures
- Please contact us if you have any questions or concerns
- If you are suffering from any of the identified symptoms of COVID-19, please do not come to see us. Please stay home and seek medical advice.
- If you have recently travelled from a COVID hot spot in the last 14 days prior to your appointment, please reschedule to a later date.
- Please contact us via phone, email, social media, and messenger if you'd like to discuss the measures we've put in place.
- Please check for further updates here, and also on our social media pages.
- It's recommended you follow all Government COVID-19 advice, including to limit social interactions as much as possible.
- We wish you all the very best and look forward to seeing you as soon as possible.
- Remember: if you are suffering any of the symptoms of COVID-19, please seek medical advice.

Thank you,

**Mount Waverley Family Smiles Team**